

## PARAMETERS FOR GS COPY EVALUATION

		VERY GOOD	GOOD	AVERAGE	SUBSTANDARD
1.	Conceptual Clarity on The Topic		✓		
2.	Context of Introduction & Relevance			✓	
3.	Understanding on the demand of Q		✓		
4.	<b>Body Part:</b>				
	Content Relevance		✓		
	Content Enrichment		✓		
	Presentation & Organisation			✓	
	Logical Structure & Coherence		✓		
5.	Language Competence		✓		
6.	Context of Conclusion & Relevance			✓	
7.					
8.					

Dear Shadab Ali khan,

Overall attempt is good. Try to enhance your intro and conclusion part

Try to inculcate micro comments in your answer. It will help you fetch more marks

Your handwriting is legible. Heading and subheading have been written and highlighted. this makes your presentation effective.

Try to address your conclusion so that it justifies your answer approach.

ALL THE BEST.

17/07/2025

# Riyasat IAS Mentorship

Q How does ethical behaviour in public service influence citizen trust in govt institutions and what measures can government take to ensure ethical governance?

Your approach to the intro needs to be addressed more precisely as per the demand of the question.

Introduction with a suitable Quote --  
"Public service is a public trust." Ethical conduct by officials strengthens this trust, by ensuring transparency and fairness, which enhances people's confidence in government institutions and their decisions.

Candidate must not write on this margin

Ethical behaviour in public services takes a society towards welfarism, fosters citizens trust in government institutions.

Public officials uphold ethical standards, they build trust in the institutions they represent, reinforcing democratic values and ensuring effective governance.

Role of ethical behaviour in public service to foster citizens trust in govt

① Prevention of corruption & leakages

[eg] Kengoo Zwingla in manipur created e-governance platform to reduce citizens visit to govt office by 70%.

Points addressed are relevant and are specific as per the demand of the Q.

② Save time and resources [eg] Sheela Nair, in Kerala created e-governance platform reducing time of service delivery by 50%.

Ethical governance fosters open decision-making, allowing citizens to hold officials accountable.

③ Welfare of citizens [eg] Rohit Anand in manipur, imparted skills to displaced kukis.

Ethical behavior discourages misuse of power, reducing corruption and enhancing administrative efficiency.

④ Transparency & accountability [eg] Supreme Court made details of "wages of cash" public regarding Delhi HC Judge.

When people trust institutions, they are more likely to engage with democratic processes, from voting to policy discussions.

These examples have enhanced the credibility of your answer.

Candidate must not write on this margin

⑤ Good Governance [eg] Karan Satyarthi of Gumla district, installed solar panels in 40% of houses in the village.

Code of Ethics and Conduct: Implement clear ethical guidelines for public servants and ensure regular training in moral reasoning and values.

⑥ Superogation. Going beyond ones call of duty to help [eg] Jasmeent Singh Sandhu, organised artificial limb camp in Sambalpur RJ despite being transferred.

Enforce and strengthen laws to protect those who expose corruption or unethical practices.

Measures can be taken to ensure Ethical Governance

Promote transparency and citizen engagement through grievance redressal mechanisms and the Right to Information Act.

① Citizens Charters be made in every ministry & department [eg] Railway Charter model can be followed.

② Training & Enhancing Capacity [eg] Aarambh program in LBSNAA

③ Using ITC in governance [eg] Following Kengor Zwingla's model

Good points and analysis.

④ Enhancing Citizen's participation [eg] NGOs, ESCs to raise awareness

⑤ Imparting value education: Toning hearts, mind, hand & soul. (Gandhiji).

Ethical Governance will be the way to create India a "welfare" State as objected by the Constitution.

You have highlighted keywords that is good way to present your answer.

Your approach to the conclusion needs to be addressed precisely as per the demand of question.