

Q.) What do you mean by accountability in public services? suggest measures to ensure individual and collaborative accountability of public servants. (150w)

answ. ability.
1. Tran. - lead back work
2. Eval. - sup. order
3. Moti. acc. - social. procedural. collective acc.
①

Intro
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Accountability in literal sense stands for answerability. Public servants are answerable for their acts of commission and omission.

Accountability increases transparency & improves feedback mechanism of the system.



Ways to ensure ^{collaborative} accountability

(i.) Reducing administrative discretion

The rules must be imblack and white there by making sure the answerability of an officer.

(ii.) Clear cut power division

division of power in a district or department will also lead to more responsibility on officer's part.

3) Aware citizenry: Citizens must be aware and ensure vertical accountability of various programmes of government. eg:- Social audit in MGNREGA.

(4) Horizontal accountability →

Institutes such as CVC, CBI, CAG, court ensure horizontal accountability of an officer.

(5) Various other tools such as RTI, citizen charter also ensure accountability of system.

As per 2nd ARC,

accountability and transparency is prerequisite to build citizen centric good governance.

Conclusion
good

4.5
10

fine